Audi of America, Inc.



Audi of America, Inc. 3800 Hamlin Rd. Auburn Hills, MI 48326 www.audiusa.com

December 2010

Subject: Warranty Extension – Xenon Bulbs for Certain 2006-2008 Model Year Audi Vehicles Equipped with Xenon Headlights

Dear Audi Owner of VIN

As part of our ongoing commitment to customer satisfaction, we are pleased to inform you of our decision to extend the warranty that covers the xenon headlight bulbs in your vehicle to 4 years or 50,000 miles, whichever occurs first, from the vehicle's original inservice date.

The vehicle's original in-service date is defined as the date the vehicle was delivered to either the original purchaser or the original lessee; or if the vehicle was first placed in service as a "demonstrator" or "company" car, on the date such vehicle was first placed in service.

What is the Problem?

Originally the Limited New Vehicle Warranty did not cover the xenon headlight bulbs for the full 4 years or 50,000 miles, whichever occurs first. Audi has determined that the xenon headlight bulbs should be covered under the Limited New Vehicle Warranty for the full 4 years or 50,000 miles.

What Will Audi Do?

Should you ever have an issue with the xenon headlight bulb in your vehicle, your authorized Audi dealer will diagnose and replace it at no cost to you, as long as your vehicle is within the time and mileage limit of this warranty extension. Please keep this letter with your Warranty booklet and deliver it to any new owner, along with the owner's manual.

This warranty extension covers only the diagnosis and replacement of a xenon headlight bulb.

This warranty extension will not cover any damage or malfunctions caused by outside influence, such as damage due to an accident, vehicle misuse or neglect, or storm damage. These conditions may require repairs that are needed for proper diagnosis of the underlying condition. Any repairs that are (1) necessary for proper diagnosis of these other conditions or (2) required to bring the vehicle up to factory specifications are not covered by this warranty extension. Additionally, should you ever sell the vehicle, this warranty is fully transferable to subsequent owners.



Lease Vehicles

If you are the lessor and registered owner of the vehicle identified in this warranty extension, please forward this information immediately via first-class mail to the lessee within ten (10) days of receipt of this notification.

Have You Changed Your Address Or Sold The Vehicle?

If you have, please fill out the enclosed prepaid Owner Reply card and mail it to us so we can update our records.

Reimbursement of Expenses

If you have previously paid for diagnosis and replacement of a xenon headlight bulb the enclosed form explains how to request reimbursement. We would be pleased to review your reimbursement request.

Safety, customer satisfaction, quality and long-term vehicle reliability are top priorities at Audi, and we are pleased to offer this extended warranty. Thank you for your continued loyalty!

Sincerely,

Audi Product Quality & Technical Service