

Audi of America, Inc.



Date: January 20, 2015

To: Audi Dealer Principal, Service Manager, and Parts Manager

From: Audi Product Compliance

Subject: Upcoming Safety Recall 24AP – Fuel Injection System Leak  
Certain 2011-2013 Model Year Audi S4, S5, A6, A7 and Q7 with 3.0L TFSI Engine

Dear Audi Dealer Principal, Service Manager, and Parts Manager:

We would like to inform you of an upcoming safety recall. Please refer to the attached Campaign Data Sheet for additional information.

As a reminder, federal regulations require information on upcoming/pending recalls to be displayed in the [audiusa.com](http://audiusa.com) and NHTSA VIN search tools. Because parts are not yet available to begin recall repairs, vehicles affected by safety recall code **24AP** will show in these VIN search tools and in Elsa as “Repair Not Yet Available.”

**Important Reminder on Vehicles Affected by Safety and Compliance Recalls**

***By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal/Canadian Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.***

If you have any questions or require additional assistance, please contact Warranty. As always, any press inquiries should be directed to Audi Public Relations.

Audi Customer Protection

Attachment: Campaign Data Sheet (1)

Audi of America, Inc.  
3800 Hamlin Road  
Auburn Hills, MI 48326  
+1 248 754 5000  
[www.audiusa.com](http://www.audiusa.com)



Audi

## CAMPAIGN DATA SHEET

<b>CAMPAIGN TYPE</b>	<b>Safety Recall</b>
<b>SAGA CODE</b>	24AP
<b>MARKET(S)</b>	United States and Canada
<b>AFFECTED VEHICLES</b>	Certain 2011-2013 Model Year Audi S4, S5, A6, A7 and Q7 with 3.0L TFSI Engine
<b>TOPIC</b>	Fuel Injection System Leak
<b>PROBLEM DESCRIPTION</b>	<p>Due to a combination of production tolerance issues and vehicle vibration during dynamic driving, it is possible that, in rare cases, a fuel leak may occur in the vehicle's fuel injection system. Leaking fuel, in the presence of an ignition source, may result in a fire.</p> <p>Additionally, some vehicles may benefit from having the thermostat and/or the crankcase pressure valve updated. Repairs to these other components are not related to the safety recall, but can be easily performed at the same time as recall repair.</p>
<b>CORRECTIVE ACTION</b>	<p>To correct the safety defect, dealers will replace both fuel rails and the fuel injector seals.</p> <p>Additionally, some vehicles may also have the thermostat and/or the crankcase pressure valve updated. This work is not related to the safety recall, but can easily be performed at the same time as the recall repair.</p>
<b>CUSTOMER NOTIFICATION DATE</b>	Anticipated March 2015
<b>ELSA VISIBILITY DATE</b>	<b>REPAIR NOT YET AVAILABLE</b> - On or about January 21, 2015 As a reminder, federal regulations require information on upcoming/pending recalls to be displayed in the <a href="http://audiusa.com">audiusa.com</a> and NHTSA VIN search tools. Because parts are not yet available to begin recall repairs, vehicles affected by safety recall code <b>24AP</b> will show in these VIN search tools and in Elsa as "Repair Not Yet Available."
<b>AIM VISIBILITY DATE</b>	<b>REPAIR NOT YET AVAILABLE</b> - On or about January 21, 2015
<b>VEHICLE COUNT</b>	<b>TOTAL AFFECTED</b> USA: 25,807 CANADA: 3,174
	<b>DEALER INVENTORY</b> USA: 0 CANADA: 0
	<b>CPO INVENTORY</b> USA: 394 CANADA: 33
<b>APPROXIMATE REPAIR TIME</b>	Up to 500 TU
<b>SPECIAL TOOLS NEEDED?</b>	TBD - SEE CAMPAIGN WORK PROCEDURE WHEN AVAILABLE
<b>PARTS REQUIRED</b>	TBD - SEE CAMPAIGN WORK PROCEDURE WHEN AVAILABLE
<b>INITIAL PARTS ALLOCATION DATE</b>	TBD
<b>EXPIRATION DATE</b>	NONE

**IMPORTANT!** To ensure that ALL of your personnel are aware of this action before receiving questions from any customer, please share this information with ALL personnel who have campaign-related responsibilities, including service writers, technicians, parts employees, warranty administrators, etc. See the campaign circular on Elsa for the most current repair information. Refer to the campaign circular for complete repair and claiming instructions.