

## Going above and beyond.

As part of the vast coverage included in the Audi Pure Protection plans for your new vehicle, we offer the following commitments to you and your new Audi:\*

<b>RENTAL CAR COVERAGE</b>	Reimbursement up to \$35 per day for up to 10 days per covered mechanical breakdown.
<b>TOWING COVERAGE</b>	Payment of up to \$75 in towing charges per covered mechanical breakdown.
<b>TRAVEL COVERAGE</b>	If you're more than 100 miles away from home, you will be reimbursed up to \$75 per day, to a maximum of \$375 per occurrence, for food and lodging per covered mechanical breakdown.
<b>FLUIDS COVERAGE</b>	Replacement of necessary fluids, oils, greases, lubricants, and approved air conditioner gases that must be replaced in conjunction with a covered repair.
<b>IMPROVED RESALE</b>	Each plan is fully transferable to a subsequent owner, making your car more appealing to potential buyers.
<b>FINANCING</b>	The cost of the selected plan can be included in the financing of your vehicle.
<b>OVER 5,000 SERVICE CENTERS NATIONWIDE</b>	Receive service at greater than 5,000 authorized service centers and licensed repair facilities.

\* Certain conditions, restrictions and/or limitations may apply.

See Service contract for complete details.

## Don't wait until your next repair bill...

### Be prepared.

As your Audi ages, the probability of repairs may increase. Before your Audi vehicle limited warranty expires or you incur another repair bill, talk to us about a vehicle service plan to fit your needs.

### It's about protection.

Our vehicle service plans provide you with many options and can cover many components such as your engine, transmission, brakes, electrical system and more.

### Make things a little easier.

Vehicle service plans help protect you against the unexpected. Visit your Audi dealer for details.



## Five 5 coverage levels\*

- ▶ Powertrain Coverage
- ▶ Silver Coverage
- ▶ Gold Coverage
- ▶ Gold Plus Coverage
- ▶ Platinum Coverage

\* Coverage level availability may be limited based on the age and mileage of your vehicle.



## Audi Pure Protection



## Vehicle Protection Plan

### Customer Service 1-877-800-0286

This information is intended to provide only an outline of the types of coverages, exclusions, and limitations of the service contracts described in this brochure and should not be relied upon when purchasing a specific service contract. For exact coverages, exclusions, and limitations, please review the service contract itself. The Audi Pure Protection Plan administered by Fidelity Warranty Services, Inc. Florida License #60026.

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## Powertrain

**Powertrain covers the major components on your vehicle and offers protection against many major mechanical breakdowns.**

**ENGINE:** Engine block and cylinder heads and all internally lubricated parts including pistons, piston rings, pins and cylinder sleeves; crankshaft, pulley, main bearings, caps and bolts; connecting rods, rod bearings, caps and bolts; camshaft(s), camshaft bearings, buttons and plugs; timing gears and timing chain or belt; rocker arms, rocker arm pivots, shafts and bushings; intake and exhaust valves, springs, guides, adjusters, retainers and seats; pushrods and lifters; intake manifold; exhaust manifolds; balance shaft; water pump; fuel pump; thermostat; oil pump, cover, gears, pressure relief valve and screen; rotor housing, rotors, shims and silent shaft; all internal fasteners, nuts and bolts; turbocharger/supercharger assembly including boost valve and wastegate; seals and gaskets.

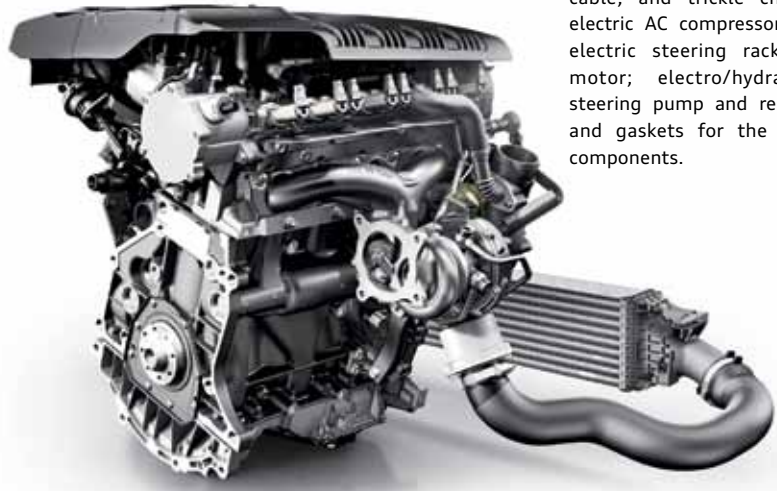
### TRANSMISSION/TRANSAXLE/TRANSFER CASE:

Transmission/transaxle case and all internally lubricated parts including ring and pinion gears; oil pump, cover, gears, housing and vanes; torque converter; valve body(s); throttle valve; valve pack; governor, gear and cover; parking gear and pawl; roll pins; sprags; sprockets; chain; springs; stator and shaft; pressure regulator valve; pressure switches; solenoids; bands; automatic transmission/transaxle clutch, drums, pistons and steel plates; planetary and sun gears; servos and rings; blockers; synchronizer hubs and keys; bearings; bushings; supports and shafts; control rings; yoke; extension housing; speedometer drive gears; accumulators and rings; adjusters; all internal fasteners, nuts and bolts; shift cover and forks; separate bell housing; transfer case and all internal parts contained within the transfer case; seals and gaskets. (STANDARD TRANSMISSION CLUTCH ASSEMBLIES AND ALL COMPONENT PARTS ARE NOT COVERED.)

**DRIVE AXLE:** Differential/axle housing(s) and all internally lubricated parts including the axle flange; ring and pinion gear/carrier assembly; spider gears and bearings; pins; retainers; positraction clutches, plates and springs; cover; seals and gaskets.

### ADDITIONAL HYBRID/PLUG-IN ELECTRIC/COMPRESSED NATURAL GAS COMPONENTS:

Electric motor/generator(s) all internal components; inverter/converter/transformer units including all internal components and cover; Continuously Variable Transmission (CVT) and all internal components; power split device and all internal components; reduction/reducer box and all internal components; seals and gaskets for the above listed components.



## Silver

**Silver offers all of the same features of Powertrain, with the following additional benefits:**

**STEERING:** Steering gear housing and internal parts including control rings, valves, pinion shaft, pitman shaft, worm shaft and gear, sector shaft, bearings, adjusters; rack and pinion housing and internal parts including control valve, rack bellows, mounts, rack shaft and yoke, spool valve, bearings; power steering pump and internal parts including housing, reservoir, shaft and vanes; power steering pump mounting brackets; seals and gaskets.

**BRAKES:** Master cylinder; vacuum or hydraulic brake booster assembly; hydraulic lines, hoses and fittings; brake pedal apply pin; seals and gaskets. (ABS COMPONENTS NOT COVERED.)

**AIR CONDITIONING:** Condensor; compressor; evaporator; orifice/expansion; seals and gaskets.

**FRONT SUSPENSION:** Upper and lower control arms, shafts and bushings; struts, housing and cartridge; spindle/steering knuckle and spindle support.

**ELECTRICAL:** Alternator housing and all internal parts including bearings, bushings, brushes, rectifier bridge, diodes, field coil and rotor; alternator mounting bracket; voltage regulator; starter motor housing and all internal parts including bushings, brushes, field windings, starter drive and solenoid.

**ADDITIONAL HYBRID/PLUG-IN ELECTRIC/COMPRESSED NATURAL GAS COMPONENTS:** Hybrid/EV Battery (Nickel-metal hydrate or Lithium-ion Drive propulsion battery) including the case and mounting hardware, junction block, main battery cable, and frame wire; onboard battery charging system including charge controller, plug in outlets, plug in cable, and trickle charger cable; electric AC compressor and motor; electric steering rack, gear, and motor; electro/hydraulic power steering pump and reservoir; seals and gaskets for the above listed components.

## Gold

**Gold offers all of the same features of Powertrain and Silver, with the following additional benefits:**

**ENGINE:** Oil pan; valve, timing and side covers; thermostat housing; water pump pulley; engine mounts; harmonic balancer; flex plate/flywheel and ring gear.

**TRANSMISSION:** Oil pan; detent cable; kickdown link; TVI/throttle cable; vacuum modulator; transmission mounts.

**DRIVE AXLE:** Constant velocity joints; slip joint; front wheel drive axles/half-shafts and wheel bearings; u-joints; couplings; flex disc; prop shafts; center support bearings.

**STEERING:** Tie rods, idler and pitman arms, center/drag link, coupling and shafts; cooler lines.

**BRAKES:** Compensator/proportioning valve; metering valve; calipers, piston, seal and dust boot; wheel cylinders, cups, seals, spring and dust boots; backing plate; brake adjusters; brake pedal, pedal lever and pedal pivot; parking brake cable; ABS component parts including control processor/module, pump, dump valve, wheel speed sensors, solenoids, accumulator, and pressure differential switch.

**AIR CONDITIONING:** Accumulator; receiver drier; automatic temperature control programmer; clutch assembly including coil, disc and pulley; control cables; cutoff switch; serpentine belt tensioner, bearing and pulley.

**FRONT SUSPENSION:** Wheel bearings; ball joints and bushings; kingpin and bushings; stabilizer bar, links and bushings; torsion bar, mounts and bushings; track bar, links and bushings.

**ELECTRICAL:** Front and rear wiper motor, transmission and linkage; power window motor; window regulators; power seat motor; steering column multi-function switch and individual switches for turn signal, headlamp, dimmer, wiper, washer and speed control; mirror motor switch; brake light switch; neutral safety switch; glove box light switch; courtesy light switch; cooling fan relay; air control solenoid; air regulator valve; I.A.C. motor; electronic ignition module; electronic instrument panel module; ignition coil; engine distributor including shaft, gear, bushings and modules; throttle position sensor; vehicle speed sensor; M.A.P. sensor; knock sensor and barometric pressure sensor.

**ADDITIONAL HYBRID/PLUG-IN ELECTRIC/COMPRESSED NATURAL GAS COMPONENTS:** Motor/generator belt tensioner; drive motor dampener; voltage inverter reservoir; three-phase high voltage cables; hydraulic or electric regenerative braking system; seals and gaskets for the above listed components.

## Gold Plus

**Gold Plus offers all of the same features of Powertrain, Silver, and Gold, with the following additional benefits:**

**COOLING:** Radiator, mounting brackets and coolant recovery tank; fan clutch, fan blades and motor; fan shroud; heater core; transmission cooler.

**FUEL:** Fuel lines; fuel pressure regulator; level sending unit; fuel injectors and seals; injection pump; ESC systems; fuel injection control components including mixture control processor, throttle body assembly, cutoff valve, fuel rail, fuel distributor, trigger contacts, cold start valve, fuel injection valve, fuel accumulator; tank; tank door latch; tank filler neck and o-ring.

**AIR CONDITIONING:** Compressor mounting brackets; idler pulley and bearings; air conditioning/heater blower motor.

**STEERING:** Steering wheel tilt and telescoping mechanism.

**FRONT SUSPENSION:** Coil and leaf springs, seats and bushings, leaf spring shackles; electronic level control components including pump, accumulator, lines and bags.

**REAR SUSPENSION:** Upper and lower control arms, shafts and bushings; upper and lower ball joints; struts, housing and cartridge; wheel bearings; spindle/steering knuckle and spindle support; coil and leaf springs, seats and bushings, leaf spring shackles; track bars, links and bushings; electronic level control components including pump, accumulator, lines, bags; stabilizer bar, links and bushings.

**ELECTRICAL:** Cruise control module, servo, cables and switches; instrument cluster including speedometer, odometer, tachometer and all gauges, warning indicators; burglar alarm or electronic entry systems including remote entry receiver, sender and module; door lock actuators; mirror motor; power window switch; power lock switch; rear window defogger; horn and relay; convertible top motor; sunroof motor; power antenna motor; electrical headlamp motor; power trunk/hatch release motor, switch and solenoid; power sliding door motor and switch; electronic control modules including body control module, electronic control unit, powertrain control module, transmission control module; electronic throttle control module; crank angle sensor; camshaft position sensor; throttle position motor; fuel pulse dampener; wide open throttle switch; thermo time switch; fuel pump relay; automatic temperature control sensor; ride height sensor and relay; oxygen (O2) sensor; mass air flow sensor; manifold differential pressure sensor; coolant temperature sensor; OEM radio/graphic equalizer/cassette tape player/compact disc player.

**ADDITIONAL HYBRID/PLUG-IN ELECTRIC/COMPRESSED NATURAL GAS COMPONENTS:** Onboard computer system including all relays, sensors, ECU & ECM (electronic control units/electronic control modules); power switch/button; driver information displays; controller/electronic throttle control system; battery cooling system including blower motor control, blower assembly and ducts; dedicated cooling system including pumps and radiators, Coolant storage bottle, coolant valve; hybrid condenser; thermistor; CNG (Compressed Natural Gas) high pressure fuel storage tanks including mounting straps/hardware, pressure regulators, high/low pressure fuel lines, fuel metering system, gas fill valve, low pressure filter, and finite filter; seals and gaskets for the above listed components.

## Platinum

**In addition to offering the same features of Powertrain, Silver, Gold, and Gold Plus, Platinum expands to cover almost all assemblies of your vehicle, giving you the “Ultimate Peace of Mind” protection.**

### Platinum Exclusions

**UNDER PLATINUM COVERAGE THE FOLLOWING PARTS ARE EXCLUDED:**

Brake linings, brake drums and rotors, disc brake pads, standard transmission clutch components and assemblies, air bags, solar powered devices, hinges, glass, lenses, sealed beams, body parts and/or panels, trim, moldings, door handles, lock cylinders, tires, wheels, all batteries except Hybrid/EV/High Voltage batteries as listed under Silver Coverage Plan, light bulbs, upholstery, paint, bright metal, freeze plugs, heater and radiator hoses, exhaust system, shock absorbers, audio/security or other systems not factory installed, work such as front-end alignment or wheel balancing, constant velocity joint boots, safety restraint systems, cellular phones, radar detectors, appliances, or vinyl and convertible tops.

