

## Interior - Creaking Noises From The Dash Area

85 08 04

2017483/3

December 4, 2008.

Supersedes Technical Service Bulletin Group 85 number 08-03 dated June 4, 2008 for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A6	2005 - 2008	All	Not Applicable

Affected vehicles

**70 Noises in dashboard area**

**Condition**

REVISION HISTORY		
Revision	Date	Purpose
3	-	Revised Title to include Repair Group

Condition 1: Creaking noises from the upper air (defrost) outlet in the instrument panel.

Condition 2: Creaking noises from the right side of the instrument panel cover area.

Condition 3: Creaking noises from the right side of the upper instrument panel area.

### Technical Background

Condition 1: Defroster trim creaks due to poor air outlet fit in the instrument panel.

Condition 2: The right instrument panel cover contacts the glove compartment.

Condition 3: The instrument panel contacts the windshield.

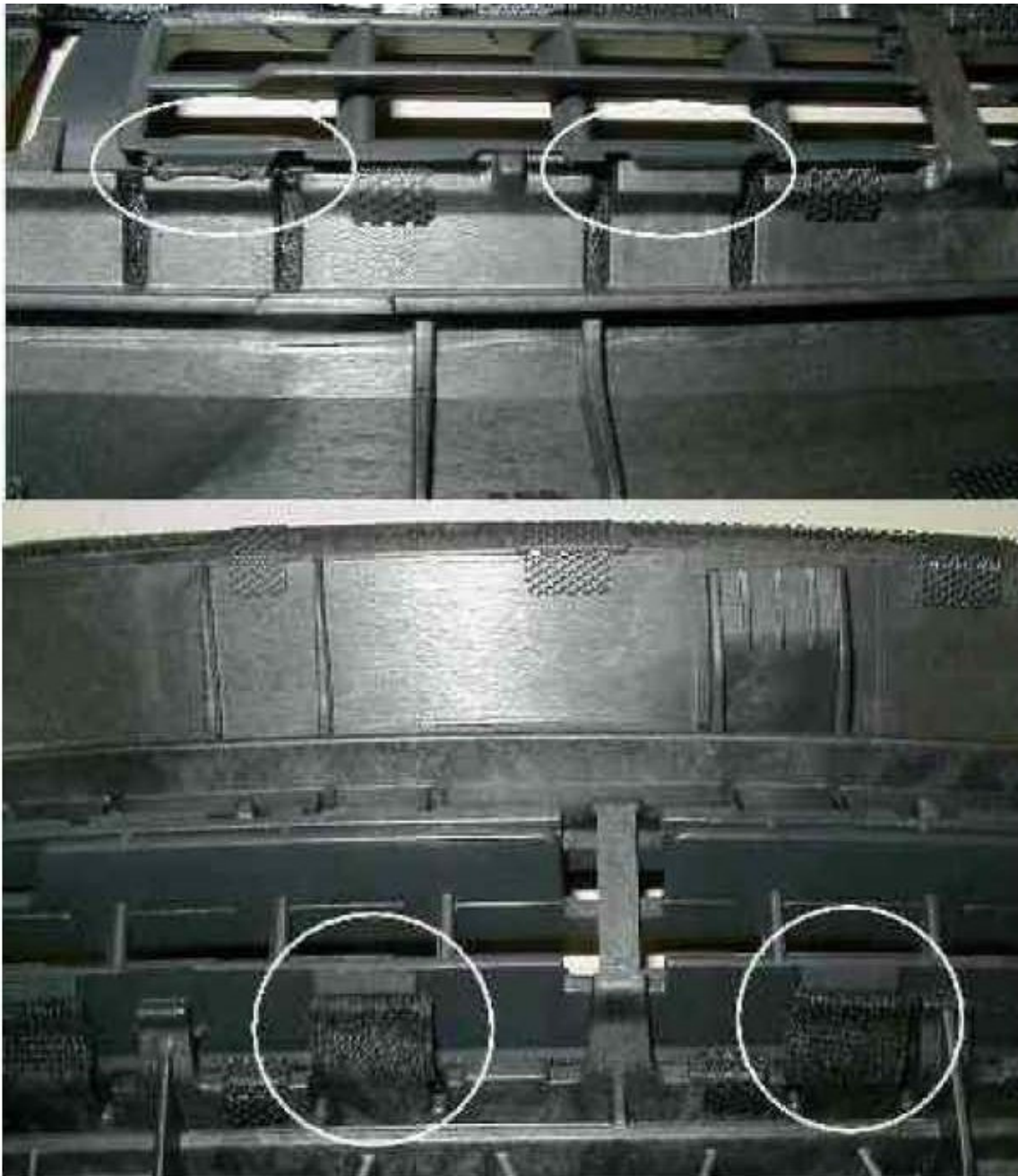
### Production Solution

- Improved clips and textile wrap applied to defroster trim.
- Optimized clearance between instrument panel side cover and glove compartment.
- Foam packing applied to instrument panel to windshield point of contact.

### Service

If Condition 1 is present:





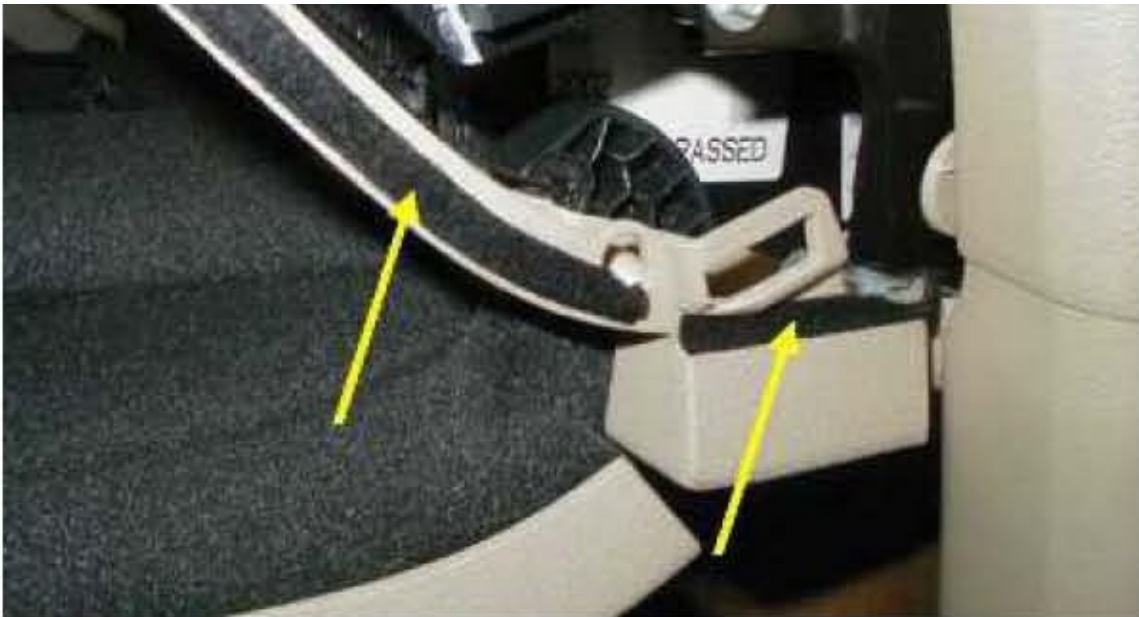
**Figure 1.** The defroster trim clips, plain (above) and wrapped with textile tape (below).

Figure 1

Wrap textile tape around all defroster trim clips (Figure 1).

If Condition 2 is present:



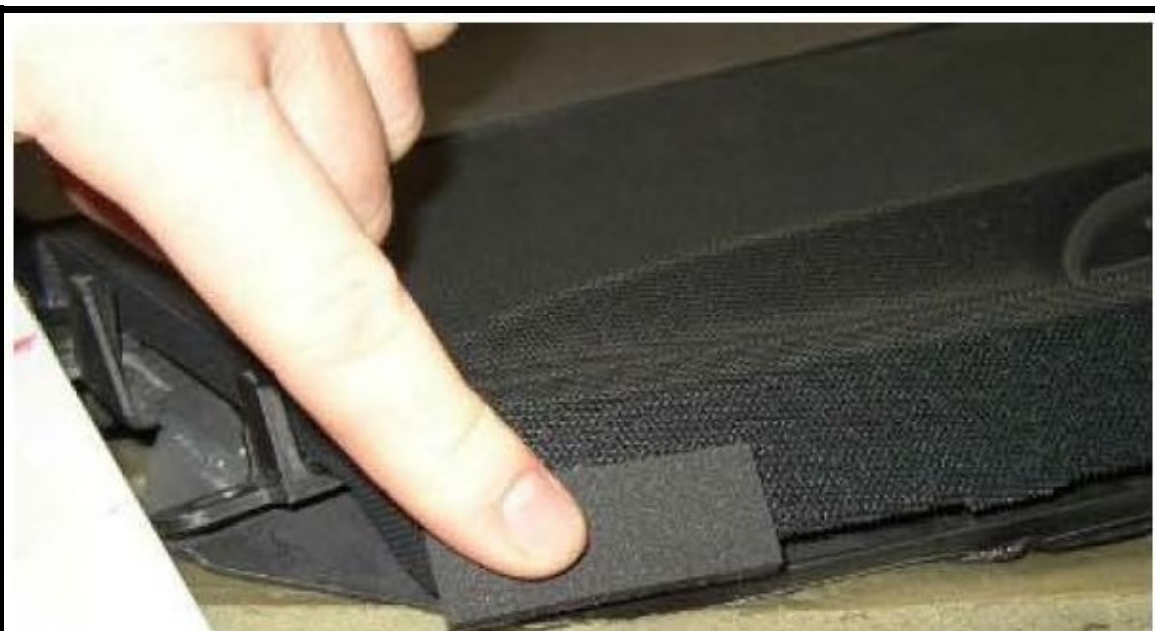


**Figure 2. Areas to apply felt.**

Figure 2

1. Check the position of the glove compartment and apply two pieces of felt material (533 867 910A) as shown in the illustration.
2. Spray the clips of the side cover with a Teflon based lubricant.

If Condition 3 is present:





**Figure 3.** Area to install foam block.

Figure 3

Install a foam block (20 x 50 x 6 mm , part number 443 201 365B), as shown in Figure 3.

**Warranty**

<b>SAGA</b>			
Claim Type:	110		
Service Number:	<b>Condition 1:</b> 8557		
	<b>Condition 2:</b> 6815		
	<b>Condition 3:</b> 7018		
Damage Code:	0020		
Labor Operations:	<b>Condition 1:</b>		
	85 57 19 00	Air outlet remove and reinstall	70 TU
	85 57 99 99	Modify air outlet trim	20 TU
	<b>Condition 2:</b>		
	68 15 99 99	Modify glove compartment	10 TU
	<b>Condition 3:</b>		
	70 18 99 99	Modify instrument panel	10 TU
Diagnostic Time:	Diagnostic time reimbursement follows guidelines printed in Section 2.2 of the <i>Audi Warranty Policies and Procedures Manual</i>		

Claim Comment:	As per TSB #2017483/3
All warranty claims submitted for payment must be in accordance with the <i>Audi Warranty Policies and Procedures Manual</i> . Claims are subject to review or audit by Audi Warranty.	

When procedure applies to vehicles under warranty, use the table.

Part Number	Part Description	Quantity
443 201 365B	Packing	1
533 867 910A	Felt strip material	1

**Required Parts and Tools**

**Additional Information**

All parts and service references provided in this TSB are subject to change and/or removal. Always check with your Parts Department and service manuals for the latest information.