91 Cursor is jumping in radio memory list (possible Navigation DVD upgrade)

Release date: May 4, 2009

Condition

REVISION HISTORY		
Revision	Date	Purpose
4	-	Revised Service (Added latest MMI Zug update)
3	11/11/2008	Revised Title to include Repair Group

When trying to select another stored station in the Radio Memory station list, the cursor is not following the selection. Instead the cursor is jumping to the top of the displayed list and the desired station can't be selected. In other cases the cursor can't be scrolled to the next or previous page.

Technical Background

MMI system software issue.

Production Solution

Improved software.

Service

An MMI system Software update is required. Refer to Technical Service Bulletin 2019334 for directions to perform the update.

Tip: Due to the incompatibility of Navigation DVD Version 4 and lower with the new MMI software, it may be necessary to replace the installed DVD with a Navigation DVD Version 5. Refer to Technical Service Bulletin 2019334 for more information.

Warranty

Claim Type:	Use applicable claim type. If vehicle is outside any warranty, this Technical Service Bulletin is

	informational only.		
Service Number:	9196		
Damage Code:	0039		
Labor Operations:	MMI Zug update without installed telephone transceiver R36	9196 25 99	100 TU
	MMI Zug update with installed telephone transceiver R36	9196 26 99	150 TU
Diagnostic Time:	GFF	No allowance	0 TU
	Road test prior to service procedure	No allowance	0 TU
	Road test after service procedure	No allowance	0 TU
	Technical diagnosis at dealer's discretion (Refer to Section 2.2.1.2 and Audi Warranty Online for DADP allowance details)		
Claim Comment:	As per TSB #2014281/4		

All warranty claims submitted for payment must be in accordance with the Audi Warranty Policies and Procedures Manual. Claims are subject to review or audit by Audi Warranty.

Additional Information

The following Technical Service Bulletin will be necessary to complete this procedure:

- TSB 2019334, 91 MMI High System software update (Zug 864 - update) procedure

All part and service references provided in this TSB are subject to change and/or removal. Always check with your Parts Department and service manuals for the latest information.

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