

Condition

| REVISION HISTORY | | |
|------------------|------|---------------------------------------|
| Revision | Date | Purpose |
| 2 | - | Revised Title to include Repair Group |

DTC 00003 (Control unit faulty) is found logged in the vehicle electrical system control module (J519) during fault memory interrogation.

The DTC cannot be erased.

Generally, there is not a customer complaint or vehicle malfunction.

Technical Background

Emergency operation diagnosis is not correct.

Production Solution


A new software in the vehicle electrical system control module (J519) resolved the problem.

Service

- If there is not a customer complaint or vehicle malfunction, perform no further diagnosis or repairs for this DTC.
- If there is a customer complaint or vehicle malfunction, update the vehicle electrical system control module (J519) using the SVM action code as listed in the table below. Customer complaint and / or vehicle malfunction must be documented on the repair order.

| Model | Old Software Part Number | Old Software Version | New Software Part Number | New Software Version (or higher) | SVM Action Code |
|-------|--------------------------|----------------------|--------------------------|----------------------------------|-----------------|
| A6 | 4F0 910 279A | All | 4F0 910 279J | 00240 | NA4F97MY01 |

| | | | | | |
|--|--------------|-----|--------------|--|--|
| | 4F0 910 279C | | | | |
| | 4F0 910 279F | | | | |
| | 4F0 910 279 | | | | |
| | 4F0 910 279D | All | 4F0 910 279K | | |
| | 4F0 910 279G | | | | |
| | 4F0 910 279E | All | 4F0 910 279L | | |

-  Tip: The SVM Process must be completed in its entirety so the database receives the update confirmation response. A warranty claim may not be reimbursed if there is no confirmation response to support the claim.
- For further SVM update instructions and troubleshooting please refer to the SVM Operating Manual; ElsaWeb TSB 2011732.

Warranty

| | | | |
|--|---|--|-------|
| When procedure applies to vehicles within the New Vehicle Limited Warranty, use the following: | | | |
| Claim Type: | W2 | | |
| Part Identifier: | 9710 | | |
| Damage Code: | 9710 39 002 1 | | |
| Labor Operation: | 97 10 25 99 | Program vehicle electrical system control module | 85 TU |
| Diagnostic Time: | Diagnostic time reimbursement follows guidelines printed in Section 2.2 of the Audi Warranty Policies and Procedures Manual | | |
| Claim Comment: | As per TSB #2013711/2 | | |

All warranty claims submitted for payment must be in accordance with the Audi Warranty Policies and Procedures Manual. Claims are subject to review or audit by Audi Warranty.

Additional Information

The following Technical Service Bulletin will be necessary to complete this procedure:

- 2011732; Software Version Management (SVM) Operating Manual

All part and service references provided in this TSB are subject to change and/or removal.

Always check with your Parts Dept. and service manuals for the latest information.

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