

COMPLAINT: CUSTOMER STATES THAT THE CAR DOES NOT START. IT CRANKS OVER AND OVER AND TWO MESSAGES COME UP, ONE SAYING THAT THE "STABILIZATION PROGRAM FAULT" AND "MAXIMUM ENGINE SPEED 1500 RPM" ARE DISPLAYED. IT USUALLY HAPPENS FIRST START OF THE DAY OR IF THE CAR IS COLD. THE CUSTOMER HAS TO TURN THE ENGINE OFF TO STOP THE CRANKING AND THEN TRY AGAIN. AFTER FEW TRIES THE CAR WIL FINNALLY START. PLEASE SEE PICTURE AND VIDEO

CAUSE: POWER SUPPLY RELAY MALFUNCTIONING, UPDATE TO IMMOBILIZER IN COMFORT MODULE.

CORRECTION: CHECK VEHICLE STARTING, PERFORM GFF, MULTIPLE FAULTS IN ECM FOR MULTIPLE INJECTORS, POWER SUPPLY RELAY, INJECTOR GROUPS A,B,C INTAKE REGULATING FLAP AND COOLANT PUMP FOR INTER COOLER, PERFORM TESTING AS PER GFF, RE+I INTAKE PLENUM PANELING, UPPER WASHER FLUID NECK, ECM, E-BOX COVER IN INTAKE PLENUM, TEST FOR POWER AT TERMINAL 30 OF POWER SUPPLY RELAY 12.22V, GOOD, REPLACE POWER SUPPLY RELAY AS PER GFF, CHECK FOR TSB'S 1 FOUND, 2030580/10, TSB RELATES TO NO START AT TIMES, UPDATE COMEORT CONTROL SYSTEM MODULE VIA SVM, CUSTOMER TO MONTIOR FOR ANY FURTHER ISSUES. CONNECT BREAK OUT BOX AND PIN OUT ECM FOR RELATED COMPOENETS ALL GOOD AS PER GFF.

We now have 24/7 online confirmed appointment booking at openroadaudi.com under the service tab.

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	WARRANTY
JOB # 1	1	4H0-951-253-A	RELAY		
				JOB # 1 TOTAL PARTS	0.00
				JOB # 1 TOTAL LABOR & PARTS	0.00

COMPLAINT: CARRY OUT 37J1 RVU
 CAUSE: 37J1
 CORRECTION: CONNECT CHARGER, UPDATE TRANSMISSION SOFTWARE VIA SVM.

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	WARRANTY
				JOB # 2 TOTAL PARTS	0.00
				JOB # 2 TOTAL LABOR & PARTS	0.00

TAX SUMMARY
 GST 0.00 -1220

Brought in to Audi dealer on Dec 24/2014 Picked up Dec 30th.

Thank You FOR BRINGING YOUR CAR TO US FOR SERVICE

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