

# 1 21AUZZ

COMPLAINT: CUSTOMER STATES THAT WHEN YOU PUSH THE START BUTTON AFTER THE CAR WAS PARKED FOR MORE THAN HALF AN HOUR THE ENGINE CRANKS CONTINUOUSLY BUT THE CAR WILL NOT START. THE CUSTOMER HAS TO TURN IT OFF AND THEN TRY AGAIN. IT FINNALLY STARTS AFTER 5 TRIES

CAUSE: POOR CONTINUITY IN POWER SUPPLY RELAY CONTROL CIRCUIT.  
CORRECTION: CHECK VEHICLE STARTING, VEHICLE DOES NOT START, CRANKED MULTIPLE TIMES, ENGINE TURNS BUT NOT STARTING UP, AFTER LETTING CAR SIT FOR SEVERAL MINUTES WITH HOOD UP AND CHECKING FOR FUEL AT HIGH PRESURE PUMP, CAR STARTS UP, PERFORM GFF, 3 FAULTS, SIMILAR FAULTS TO LAST TIME, CHECK MVB, ROAD TEST CAR TO FULL TEMP, LET CAR SIT, CHECK RAIL PRESSURES, HIGHEST PRESSURE 122 BAR, CAR STILL STARTS, CONTACT ATA. CASE # AD-1249327, RE+I REAR SEAT BENCH AND FLOOR ACCESS PANELING, DISCONNECT FUEL PUMP, CRANK ENGINE MULTIPLE TIMES, SCAN FOR FAULTS, POWER SUPPLY RELAY FAULT DID NOT REOCCURE, RE+I ECM, UPPER WASHER FLUID BOTTLE, ACCESS E-BOX, PIN OUT WIRING FROM BATTERY TO POWER SUPPLY RELAY, GOOD, PIN OUT POWER SUPPLY RELAY TO ECM, CONTROL CIRCUIT OF RELAY .8 OHMS, GOOD, CHECK HARNESS ROUTING, CHECK CONTINUITY OFF ALL RELATED CIRCUITS, GOOD, REWIRE GROUND CIRCUIT OF POWER SUPPLY RELAYS TO ECM, REPLACE COMPOENET POWER SUPPLY RELAY, RE+I BATTERY, REPLACE GROUND CABLE WITH BATTERY MANAGER AND CONNECTOR FOR MANAGER, READAPT BATTERY, ERASE FAULTS, CHECK STARTING, GOOD, CUSTOMER TO MONITOR FOR ANY FURTHER ISSUES.

We now have 24/7 online confirmed appointment booking at [openroadaudi.com](http://openroadaudi.com) under the service tab.

PARTS	QTY	FP	NUMBER	DESCRIPTION	UNIT PRICE	WARRANTY
JOB # 1	1		000-979-152-E	WIRE SET		WARRANTY
JOB # 1	1		000-979-026-EA	WIRES		WARRANTY
JOB # 1	1		000-979-030-E	WIRE SET		WARRANTY
JOB # 1	1		8X0-915-181	CONTR.UNIT		WARRANTY
JOB # 1	1		07P-973-702	HOUSING		WARRANTY
			REDBIN-5			
JOB # 1	2		4L0-886-373	GROMMET		WARRANTY
JOB # 1	1		000-979-941	CONNECTOR		WARRANTY
JOB # 1	1		4H0-951-253-A	RELAY		WARRANTY
					JOB # 1 TOTAL PARTS	0.00
					JOB # 1 TOTAL LABOR & PARTS	0.00

COMMENTS

LOANER  
TAX SUMMARY  
GST 0.00 1  
*Experienced same start-up problem sameday car was picked up. Brought back to dealer Dec 31/14 Picked up Jan 9 - so far so good*

Thank You FOR BRINGING YOUR CAR TO US FOR SERVICE

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