## Audi of America

Barclays Global Automotive Conference
November 19, 2014

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Audi Brand Identity


## Sporty

## Progressive



Truth in Engineering 000

## Audi Premium Segmentation

|  | Sedan* | SUV | Coupe | Cabrio/ <br> Roadster | Hatchback | Wagon |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| A0 |  |  |  |  |  |  |
| A | A3 | Q3 |  | A3 | A3 |  |
| B | A4 | Q5 | A5 <br> TT | A5 <br> TT |  | allroad |
| C | A6 <br> A7 | Q7 |  |  |  |  |
| D | A8 |  | R8 | R8 |  |  |
| E |  |  |  |  |  |  |



## \#2 Top Cross Shopped Premium Brand



## Growth in High End Models (C/D Mix \%)



## Low Retail Incentive Spend per Vehicle



| 2009 | 2010 | 2011 | 2012 | 2013 |
| :---: | :---: | :---: | :---: | :---: |

## Strong Residual Values



## Audi customers...



Growth in High End Models
Low Retail Incentive Spend
Increased Pricing Power
Healthy Lease Penetration
Strong Residual Values

A Clear Understanding of the Market
Comprehensive Strategy
Wb Dedication to Customer Delight 51 Marketing Excellence

Exciting Product
Committed Partners
O": Innovation Aligned with the Future
1.57 M


## Premium share of U.S. Total Light Vehicle Market



The Core 4 Segments



#  2009-2013 



## Demographics of Premium Market Growth

From 2015-2024, of $\$ 100 \mathrm{~K}+$ Household Growth

Gen Z

Millenials

Gen X

Others

2024


Tier 1 Brand Share of Premium Market


## Regional Growth

茾
From 2009-2013,
Premium volumes
grew annually by...
Central

Southern

34\%

Comprehensive Strategy

## Putting it in perspective

Closing the Gap $\sum_{2006}$ Acceleration $\sum_{2020}$ Leadership

## Win trust of market

## Strategy:

- Build Brand
- Capitalize on product quality


## Actions:

- Invest in network and top priority markets
- Product portfolio
- Reduce incentives
- Strengthen residuals



## Putting it in perspective



## Aspirational, Familiar Brand

## Strategy:

- Expand customer base
- Leverage products
- Drive traffic
- Growth via conquest


## Actions:

- Assertive marketing
- Strengthen organization
- Dealer partnerships
- Execute product portfolio


## Putting it in perspective

Closing the Gap $\sum_{2008}$ Acceleration $\sum_{2012}$ Leadership

## Audi of America STRATEGY/1/2020




# Kunden begeis terung. 

## Kundenbegeisterung is more than a word. <br> It's our mission.

Simply translated it means "inspiring customer delight." But it's more than that. It's going above and beyond to create lifelong Audi fans.

Without you, it's just a word. With you, it's our mission.

## Audi Progressive Retail



Significant Progress since 2009 2009

Today
SSI 26th
9th
2014
csi 12th
2nd
2014

Loyalty
40\%
46\%

Marketing Excellence

## Leveraging Traditional and Digital Marketing



## Innovative Marketing



## Red Carpet Sponsorships



Exciting
Products

## Audi Q5



Audi A6


## Audi A3





2014

```
2014
IIHS
SAFETY
PICK
```



```
WORLD CAR OF THE YEAR WORLD CAR AWARDS
```

TOP


2015+ Exciting new product refreshes and launches

2015+ Exciting new product refreshes and launches


Committed
Partners

Nearly \$1 Billion in U.S. Dealer Investments


## Committed Employees

STRATEGYE2O20
AoA is dedicated to becoming a top US employer with highly motivated, efficient and engaged individuals. AoA will achieve this goal by enhancing system support, reviewing core business processes to overcome bottlenecks, improving communications between employees and the dealer organization, and providing specific training to allow all professionals to reach their full potential.



Audi AG Investment through 2018

## New

Products Facilities Technologies

## Innovation at 149 MPH




Trum

## Audi Virtual Cockpit



## Progressive Design

## Market Understanding



#  Growth in U.S. 2009-2013 

46
Consecutive Months Record Sales

Growth in High End Models
Low Retail Incentive Spend
Increased Pricing Power
Healthy Lease Penetration
Strong Residual Values

## Audi is ready.

 Are you?

