

- SAFETY ISSUE: Center brake light malfunction warning. Has now happened 4-5 times, each time it's occurred the sun was shining toward the back of the car while parked.
- USE IMPAIRMENT: Driver's window not always retracting when door is opened, causing it to impact when closing the door. Happened multiple times, always when below freezing. Almost every time there's a transition from below to above freezing. Loud clicking in door when immobilized by ice as if something is broken or loose. Makes it difficult to safely close the door. Even when not stuck by ice, driver side window occasionally impacts trim.
- USE IMPAIRMENT: While sitting at idle, warning indicators came up on dash regarding Drive System Malfunction, engine speed limited, and engine started missing badly. After shutting down and restarting was OK, but smelled like hot plastic.
- USE IMPAIRMENT: Drivers and other windows often reverse direction or go the opposite direction than button pressed.
- VALUE IMPAIRMENT: Front windows immobilized easily by cold weather (not like any car I've owned in the past including junker cars from the 70's)
- VALUE IMPAIRMENT: Need status update on speaker trim that was removed due to recall. This looks awful and a fix should have been in place before removing the trim previously. 2nd visit for this item.
- Lumbar support randomly inflates while driving. Previously reported. Others seeing same intermittent problem. 2nd visit for this item.
- Vibration in dash when temperatures drop. Gets louder the colder it gets. Sounds like it's coming from very far forward in the dash, similar to when ice makes noise under the windshield. Not affected by interior temperature of the car.
- Second Vibration in dash. Lower temperatures do seem to trigger it more, but this one changes based on internal car temperature. Sounds is coming from passenger side behind vent or glovebox.
- Last visit, I mentioned excessive carbon buildup on the chrome exhaust. Was told it was normal operation. Recently did a hand cleaning of the car the first time since it was in, and found gouges in the chrome exhaust tips. Either the technician used a screwdriver or sharp instrument to remove carbon, or there is serious corrosion occurring with the exhaust tips. Regardless of which of those two items, I'd like them replaced.
- No top-down camera view when front sensors triggered, and no way to enable that view. Based on our Q7 (which loses its settings...), I believe it's supposed to have the top-down view in this mode if it was set in the parking assist mode to use the camera view.
- Intermittent problem where Android Auto disconnects and refuses to re-connect to car. This appears to be a problem with the car because it's only remedied after car has been shut off and had time to be fully "shut down". Switching phones does not fix this issue...only the car fully shutting down the system. This is not the same as the problem that occurs with a poorly performing USB-C cable, which is easy to recreate.
- 2/12 Drivers window frozen in the morning again. Impacted when closing door, wind blowing in window while driving.
- 2/12 after walking in to get a to-go order, air conditioner on full power after re-starting car. Less than 1 minute from when I locked it, 33 degrees outside, definitely not warm enough to turn on a/c inside the car. Adjusted temperature and toggled auto with no change when on auto (fan slowed when in manual mode).
- 2/13 driver window frozen again. Was able to manually push it down enough to clear this time
- 2/13 Center light error again.
- 2/15 Well above freezing today, noticed driver's window not going down the same amount each time the door is opened/closed. Sometimes it hits trim, sometimes it misses.



2018 Audi S5

Audi Dublin representative acknowledges receiving a copy of this list:

Name

Date

References: Ohio Lemon Law (only if needed!):

<http://www.ohioattorneygeneral.gov/Individuals-and-Families/Consumers/Consumer-Tips/Consumer-Tips-Auto/Lemon-Laws>