



Audi Canada TDI Your reference
Office of the President Your message of
 Our department

2015-12-04 Date

Audi
Canada

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As a valued Audi customer I wanted to reach out to you to provide a bit more context into the recent discussions between Audi and US environmental regulatory agencies regarding vehicles equipped with the V6 TDI 3.0L engine.

For the past three weeks officials from Audi head office in Germany have been engaged in a series of talks with both the US Environmental Protection Agency (EPA) and the California Air Resources Board (CARB). The issue is related to a notice of violation that the EPA/CARB issued on November 2 indicating that emissions control devices were not sufficiently described and explained in our applications for regulatory approval.

Earlier this week Audi agreed with the EPA to document the emissions devices in detail and resubmit the revised applications. Equally important, a technical solution for Canadian and U.S. versions of these vehicles will be developed in conjunction with the authorities.

A technical solution is currently being developed as quickly as possible and will be implemented after it has been approved by the regulatory agencies. We have committed to the regulatory agencies, and we commit to you, that we will continue to cooperate fully and transparently in this process. Our voluntary stop-sale of these vehicles will remain in effect until this issue is fully resolved in a timely and customer-friendly manner. Please rest assured that this has NO impact on the safety or performance of your vehicle and the vehicles continue to be technically safe and roadworthy.

Should you have any questions in the meantime, please contact your Dealership or Audi Customer Care at 1- 800- 822-2834, or by email to audicarecanada@audi.ca.

The Audi Canada team remains committed to maintaining the level of trust and customer excellence that first brought you to one of our dealerships.

Best Regards,

Daniel Weissland
President