

LABOR - J# 1 13AUZA09 PISTONS HOURS: 64.10 TECH(S):101074 103554 WARRANTY
 COMPLAINT: CLIENT STATES - CHECK ENGINE LIGHT IS ON.
 REFER TO RO # 285194
 CORRECTION: ENGINE LIGHT IS ON. PERFORM GFF AND FOUND FAULT P0300 AND P0308 CYLINDER 8 MISFIRE. REPEAT CONCERN OF OIL GETTING INTO THAT CYLINDER. STARTED TAC TICKET 1558403. CONFIRMED WITH BOROSCOPE THAT OIL WAS GETTING INTO CYLINDER 8. AS PER TAC ADVICE TO REMOVE ENGINE AND TRANSMISSION TO REMOVE BANK 2 CYLINDER HEAD TO SEE IF CYLINDER HAD SCORING. NO SCORING FOUND. DID NOTICE THAT BANK 2 TURBO INLET PIPE WAS DARKER THAN BANK 1. PRECEED TO REMOVE PISTON ON NUMBER 8 CYLINDER. FOUND NOTHING WRONG PISTON TO THE EYE. TAC PUT A HOLD ON JOB WAITING FOR PRODUCT SUPPORT. PS AND TQM (INGO) SAID TO REPLA PISTONS, TURBOS, PCV VALVE, PLUGS, OIL & FILTER, CLEAN OUT TURBO LINES AND INTERCOOLER HOUSING. REPLACED PISTONS. INSTALLED NEW TURBOS. REINSTALL ENGINE AND TRANSMISSION. OPON INSTALLING FRONT END WITH RAD AND CONDENSER FOUND THAT AC HIGH PRESSURE LINE IS SIEZED INTO CONDENSER. COULD NOT REMOVE AC LINE. REPLACED CONDENSER DUE TO SIEZED LINE. INSTALLED FRONT END. FILLED WITH COOLANT AND REFRIDGERANT. ENGINE IS RUNNING NORMALLY. PERFORM GFF AND FOUND NO FAULTS. PERFORM 4 WHEEL ALIGNMENT. ADJUST REAR CAMBER AND TOE. ADJUSTED FRONT CAMBER AND TOE. OVER NIGHT EXTENDED ROAD TEST

J# 2 04AUZ-FLOORMAT WARNING HOURS: TECH(S):103554 0.00
 COMPLAINT: INSPECT DRIVERS FLOOR MAT FOR INCORRECTLY INSTALLED OR STACKED MATS THAT CAN BE A DANGER TO THE DRIVER.
 CORRECTION: CHECKED FLOORMATS - O.K.

J# 3 04AUZCARWASH CARWASH HOURS: TECH(S):103554 0.00
 COMPLAINT: EXTERIOR CAR WASH PERFORMED
 CORRECTION: EXTERIOR CAR WASH PERFORMED TODAY

J# 4+03AUZ CHECKS HOURS: TECH(S):103554 0.00
 COMPLAINT: FINISH OF REPAIR STORY.
 CORRECTION: PERFORM ANOTHER GFF AND FOUND NO FAULTS. CHECKED FOR LEAKS NONE. CHECKED ALL LEVELS OK. RELEASING VEHICLE TO CLIENT. CLOSING TAC TICKET.

J# 5+04AUZA01 AUDI PREMIUM LOANER HOURS: TECH(S):103554 WARRANTY
 COMPLAINT: PROVIDE CLIENT WITH COMPLIMENTARY AUDI LOANER. CLIENT TO PAY FOR FUEL, 407 CHARGES AND ALL OTHER INCIDENTALS RELATED TO USE OF LOANER VEHICLE. CLIENT MUST PROVIDE PROOF OF INSURANCE, VALID DRIVER'S LICENSE AND VALID CREDIT CARD AT TIME OF VEHICLE SIGN-OUT.
 CORRECTION: CAR DOWN - TAC 1558403. PRODUCT SUPPORT AND TQM INVOLVED. PREMIUM AUDI LOANER 03/01/2016 - 04/15/2016. CLAIMING 45 DAYS.

J# 6+28AUZA08 SPARK PLUGS HOURS: 2.20 TECH(S):103554 WARRANTY
 CORRECTION: PARTS CONTINUED FROM LINE A - REPLACED SPARK PLUGS AS PER PRODUCT SUPPORT AND TQM.

ALL ITEMS ARE SUBJECT TO H.S.T. (09/13)
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LABOR		HOURS	TECH(S)	WARRANTY
J# 7+10AUZA04	CRANKCASE BREATHER	0.20	103554	WARRANTY
CORRECTION: CONTINUED FROM LINE A - REPLACED PCV VALVE AS PER PS AND TQM.				
J# 8+21AUZ	TURBO CHARGER	3.70	103554	WARRANTY
CORRECTION: PARTS CONTINUED FROM LINE A - REPLACED LEFT TURBOCHARGER AS PER PS AND TQM.				
J# 9+21AUZAMISC	TURBO SYSTEM MISC	4.70	103554	WARRANTY
CORRECTION: PARTS CONTINUED FROM LINE A - REPLACED RIGHT TURBOCHARGER AS PER PS AND TQM.				
J#10+87AUZA11	CONDENSOR	0.90	103554	WARRANTY
CORRECTION: PARTS CONTINUED FROM LINE A - REPLACED CONDENSOR DUE TO SEIZED LINES.				
J#11+13AUZ	ENGINE CRANK ASSEMBL		103554	WARRANTY
CORRECTION: PARTS CONTINUED FROM LINE A				
J#12+13AUZAMISC	CRANKSHAFT MISC		103554	WARRANTY
CORRECTION: PARTS CONTINUE FROM LINE A				
J#13+13AUZA01	ALTERNATOR BELT		103554	WARRANTY
CORRECTION: PARTS CONTINUED FROM LINE A				
J#14+13AUZA04	CRANKSHAFT OIL SEAL		103554	WARRANTY
CORRECTION: PARTS CONTINUED FROM LINE A				

TOTAL - LABOR 0.00

PARTS	QTY	FP	NUMBER	DESCRIPTION	UNIT PRICE	WARRANTY
JOB # 1	1		N-903-653-04	SEAL RING		WARRANTY
JOB # 1	1		N-104-707-05	SCREW		WARRANTY
JOB # 1	6		N-908-946-01	NUT		WARRANTY
JOB # 1	3		N-107-002-01	SCREW		WARRANTY
JOB # 1	8		N-908-946-01	NUT		WARRANTY
JOB # 1	2		4E0-260-749-A	WASHER		WARRANTY
JOB # 1	1		4E0-260-749-B	WASHER		WARRANTY
JOB # 1	1		7H0-820-896	SEAL RING		WARRANTY
JOB # 1	1		N-909-865-01	CLIP		WARRANTY
JOB # 1	1		G-052-529-A2	GEAR OIL		WARRANTY
JOB # 1	1		079-107-066-EM	PISTON		WARRANTY
JOB # 1	1		079-107-066-EM	PISTON		WARRANTY
JOB # 1	1		079-107-066-EM	PISTON		WARRANTY
JOB # 1	1		079-107-066-EM	PISTON		WARRANTY
JOB # 1	1		079-107-066-EM	PISTON		WARRANTY
JOB # 1	1		079-107-066-EM	PISTON		WARRANTY
JOB # 1	1		079-107-066-EM	PISTON		WARRANTY
JOB # 6	8		079-905-626-G	SPARK PLUG		WARRANTY
JOB # 7	1		079-103-542-B	SEPARATOR		WARRANTY
JOB # 8	1		079-145-703-P	TURBO		WARRANTY
JOB # 9	1		079-145-704-P	TURBO		WARRANTY
JOB # 10	1		4G0-260-403-B	CONDENSER		WARRANTY